

ROY L. MOOREHEAD JR:

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Professional Summary

Experienced security and property management professional with over 30 years of expertise in law enforcement, port operations, and security consulting. Proven ability to manage large-scale operations, perform comprehensive risk assessments, and lead cross-functional teams to achieve organizational objectives. Currently leveraging expertise in facility management, tenant relations, and regulatory compliance as Assistant Property Manager and Chief of Security at Havensight Mall. Adept at implementing security protocols, overseeing emergency preparedness, and optimizing operational efficiency. Committed to fostering collaborative relationships, enhancing public safety, and delivering measurable outcomes under tight deadlines.

Employment History

Chief Security Officer

Havensight Mall – St. Thomas, USVI March 2020 – Present

- Develop and implement risk assessment frameworks and emergency preparedness plans, resulting in a 20% reduction in security incidents over three years.
- Supervise and train a cross-functional security team, fostering a culture of accountability and excellence in safety and operations.
- Spearhead facility upgrades and capital improvement projects, driving increased foot traffic and enhancing the visitor experience.
- Ensure compliance with local regulatory standards and corporate policies, maintaining seamless operations during audits and inspections.
- Collaborate with internal and external stakeholders to organize high-profile events, leveraging strong project management and crisis response skills.

Assistant Property Manager

Havensight Mall – St. Thomas, USVI March 2020 – Present

- Directly manage facility operations, tenant relations, and lease administration, ensuring high levels of customer satisfaction and operational efficiency.
- Managed all aspects of tenant lease administration, including drafting lease agreements, negotiating lease terms, and ensuring compliance with state and federal regulations.
- Optimized building operations and maintenance, reducing facility operating costs by 15% over two years.
- Monitor and optimize operational budgets, achieving a 15% cost savings through effective financial planning and vendor negotiations.

Owner

The Sentry Group, LLC – St. Thomas, USVI December 2022 – Present

- Founded a successful security consulting firm, providing innovative risk management and security solutions to a diverse clientele, including commercial properties and government agencies.

- Conduct comprehensive threat assessments and design tailored security protocols to mitigate risks and enhance organizational safety.
- Leverage extensive expertise in fraud prevention, incident response, and surveillance systems to deliver actionable insights and cost-effective strategies.
- Develop and implement training programs for clients' internal teams, enhancing their ability to handle emergencies and maintain security standards.
- Establish and maintain strong client relationships, ensuring high levels of satisfaction and long-term partnerships.
- Oversee all aspects of business operations, including financial planning, contract negotiation, and regulatory compliance, ensuring sustainable growth and operational efficiency.

Director of Security & Investigations

Virgin Islands Lottery – St. Thomas, USVI September 2019 – March 2020

- Directed all aspects of security operations for the Virgin Islands Lottery, safeguarding assets, personnel, and the integrity of gaming systems.
- Created and implemented updated policies and procedures, streamlining operations and improving compliance with local and national standards by 30%.
- Spearheaded the design and installation of a cutting-edge surveillance camera system, enhancing oversight and reducing security breaches by 40%.
- Successfully aligned the Virgin Islands Lottery with the North American Association of State and Provincial Lotteries (NASPL), ensuring integration with industry best practices and fostering collaboration with U.S. lottery jurisdictions.
- Partnered with local and national law enforcement agencies to investigate and mitigate lottery-related crimes, reinforcing public trust and operational integrity.
- Improved investigative efficiency by 60% through the adoption of advanced technologies and streamlined workflows.

Director of Security / Port Facility Security Officer (PFSO)

The West Indian Company (WICO) – St. Thomas, USVI August 2013 – September 2019

- Served as Port Facility Security Officer (PFSO) and Company Security Officer (CSO), overseeing compliance with the International Ship and Port Facility Security (ISPS) Code and other maritime regulations.
- Drafted and maintained the Facility Security Plan (FSP), conducting annual reviews and completing comprehensive updates every five years, ensuring 100% compliance with international and national standards.
- Secured a Port Facility Security Grant, enhancing port operations through strategic investments in security infrastructure and personnel.
- Spearheaded the installation of an advanced surveillance camera system, increasing port-wide visibility and reducing security incidents by 40%.
- Conducted regular risk assessments and audits to identify vulnerabilities, reducing overall port security risks by 35%.
- Partnered with local, national, and international stakeholders, including law enforcement agencies and cruise lines, to foster collaboration and ensure the safety of passengers, crew, and port assets.

District Supervisor

Executive Security Unit, Office of the Governor – St. Thomas, USVI December 2011 – August 2013; January 2007 – August 2010

- Managed the day-to-day security operations for the Governor of the U.S. Virgin Islands, ensuring seamless protection across local and international engagements.
- Coordinated and executed comprehensive security plans for visiting dignitaries, including U.S. Presidents, Vice Presidents, Supreme Court Justices, and other global leaders.
- Served as the primary liaison with the U.S. Secret Service and federal law enforcement agencies during high-profile visits, ensuring the protection of officials through collaborative efforts and multi-agency coordination.
- Developed and implemented the Rules and Procedures Handbook, standardizing protocols and enhancing operational efficiency by 35%.
- Established and led a uniformed division, increasing public visibility and rapid response capabilities for high-profile public events.

Director - Special Investigation Division

Department of Justice – St. Thomas, USVI January 2010 – December 2011

- Led and managed the Department of Justice's Special Investigation Division, overseeing a portfolio of high-profile investigations, including public corruption, fraud, and organized crime.
- Supervised a multidisciplinary team of investigators and analysts, ensuring effective case management, timely resolution, and adherence to federal and local legal standards.
- Managed the Witness Protection Program, ensuring the safety and confidentiality of high-risk witnesses in sensitive criminal cases.
- Coordinated multi-jurisdictional investigations with federal agencies, including the FBI, DEA, and Homeland Security, enhancing inter-agency collaboration and prosecution success rates.
- Ensured the division's compliance with federal oversight requirements, achieving a 100% audit success rate during tenure.

Special Agent - Special Investigation Division

Department of Justice – St. Thomas, USVI February 2000 – January 2007

- Conducted in-depth investigations into fraud, public corruption, homicides, and narcotics trafficking, gathering evidence to support successful prosecutions.
- Conducted cross-agency task forces involving FBI, DEA, and DHS, focusing on organized crime and counterterrorism investigations, which resulted in the successful dismantling of multiple criminal enterprises.
- Worked with the U.S. Secret Service on counterfeit investigations as well as with the Bureau of Prisons on investigative matters.
- Conducted undercover operations and performed advanced surveillance, uncovering critical information to dismantle criminal enterprises.
- Acted as a subject matter expert in fraud prevention and organized crime investigations, providing guidance and training to junior officers.

Police Officer

Virgin Islands Police Department – St. Thomas, USVI February 1990 – August 1995

- Ensured public safety, maintained order, and enforced laws within the U.S. Virgin Islands community.

- Conducted patrol operations to deter and respond to criminal activity, reducing incidents in assigned areas by 20%.
- Responded to emergency situations, including violent crimes, traffic accidents, and public disturbances, ensuring swift and effective resolution.

Owner/Investigator

Confidential Investigative Agency – St. Thomas, USVI March 1997 – March 2000

- Operated a private investigative firm specializing in fraud detection, surveillance, and background investigations for individual and corporate clients.
- Conducted comprehensive surveillance operations, collecting critical evidence to support civil and criminal cases.
- Performed fraud investigations that identified fraudulent activity, leading to the recovery of assets and prevention of financial losses for clients.

Director of Security

Wyndham Sugar Bay Resort – St. Thomas, USVI December 1995 – February 1997

- Directed all aspects of security operations for a high-profile resort, ensuring the safety and well-being of guests, staff, and property.
- Developed and implemented comprehensive security policies and procedures, enhancing operational efficiency and reducing security incidents by 25%.
- Managed a team of security personnel, overseeing recruitment, training, and performance evaluations to maintain a professional and effective workforce.

Supply Sergeant (MOS 76C)

U.S. Army – Various Locations October 1985 – October 1989

- Managed supply and logistical operations, including receipt, storage, and issuance of equipment and supplies, ensuring mission readiness.
- Supervised and trained junior personnel in supply procedures, improving efficiency by 20%.
- Provided logistical support during field exercises and deployments, ensuring seamless and timely supply availability.

Education

- High School Diploma, St. Joseph High School, St. Croix, VI
- Graduate, U.S. Army Supply School, Ft. Lee, VA

Certifications & Professional Training

- Port Facility Security Officer (PFSO) Certification
- Company Security Officer (CSO) Certification
- POST-Certified Instructor (Peace Officer Standards and Training)
- NIMS & ICS Training Courses:
 - ICS-100: Introduction to the Incident Command System
 - ICS-200: ICS for Single Resources and Initial Action Incidents
 - ICS-300: Intermediate ICS for Expanding Incidents

- ICS-400: Advanced ICS for Command and General Staff
- IS-700: National Incident Management System, An Introduction
- IS-703: NIMS Resource Management
- IS-706: NIMS Intrastate Mutual Aid – An Introduction
- TACSAMS (The Army Computerized Supply and Maintenance System), Ft. Lee, VA
- OSHA Certificate of Training, Atlanta, GA
- All Hazard Community Partnership Certification, National Sheriff's Association
- Fraud Investigation Methods, Miami Police Department
- Tracing the Money Trail, Miami Police Department
- LIMS II Logistics Information Management Systems, FEMA, New York, NY
- Personal Property Management & Property Control, FEMA, New York, NY
- Safety and Occupational Health Program, FEMA, New York, NY
- Security and Fraud Control, MasterCard International
- Credit Card and Fraud Investigations, Public Safety Institute, Rollins College, FL
- Virgin Islands Police Academy Graduate, St. Thomas, VI
- Microsoft Office Suite Proficiency

Skills & Expertise

Leadership & Strategic Management

- Proven ability to lead and manage diverse teams in high-pressure environments, driving operational efficiency and achieving organizational goals.
- Expertise in developing and implementing policies and procedures, improving efficiency by 30% or more.
- Successfully served as Treasurer for St. Thomas Rescue, ensuring financial accountability and strategic resource allocation.

Emergency Management & Incident Response

- Comprehensive training in NIMS and ICS, specializing in incident management and multi-agency coordination.
- Developed and executed emergency response plans and led yearly drills in collaboration with agencies such as the National Guard and U.S. Secret Service.
- Proficient in conducting risk assessments and resource management for large-scale operations.

Investigations & Law Enforcement

- Extensive experience in complex investigations involving fraud, public corruption, organized crime, and internal investigations for government agencies.
- Collaborated with federal agencies including the FBI, DEA, and Homeland Security on high-profile cases.
- Skilled in surveillance operations, evidence collection, and witness protection, ensuring confidentiality and integrity in all investigations.

Port Security & Maritime Operations

- In-depth knowledge of ISPS Code Compliance, Facility Security Plans, and maritime security protocols.

- Spearheaded the acquisition of marine vessels and installation of surveillance systems to enhance port security.
- Successfully secured and managed federal Port Facility Security Grants, improving infrastructure and readiness.

Logistics & Supply Chain Management

- Expertise in managing supply chain logistics, inventory control, and property accountability using systems such as TACSAMS and LIMS II.
- Reduced supply chain disruptions by 15% through accurate forecasting and resource planning.

Training & Development

- POST-certified instructor with extensive experience in developing and delivering training programs for law enforcement and security personnel.
- Designed training modules on emergency preparedness, VIP protection, and advanced security protocols.

Technical Proficiency

- Advanced knowledge of Microsoft Office Suite, automated supply chain systems, and surveillance technologies.
- Proficient in using case management tools and logistics systems to optimize operations.

Professional Memberships & Community Involvement

- Treasurer, St. Thomas Rescue Board of Directors
- Associate Member, Association of Certified Fraud Examiners (ACFE)