P O Box 5127 Kingshill U.S. Virgin Islands 00851

Mobile:

Email: ssetorie@hotmail.com

PROFESSIONAL EXPERIENCE

V. I. HURRICANE IRMA TELECOMMUNICATIONS (HIT) TEAM

Provided critical leadership and support to ad hoc coordinated territorial/federal governments/industry emergency task force to rebuild and recover the severely damaged telecommunication infrastructure for the Virgin Islands strategically and efficiently. Currently represent PSC on the VITEMA(FEMA) R2 ESF #2 Regional Emergency Communications Coordination Working Group.

PUBLIC SERVICES COMMISSION OF THE U.S. VIRGIN ISLANDS

Assistant Executive Director: September 2001 to Current Responsible for daily administration and management of operations, personnel, and budgetary matters of the St. Croix office. Research and investigate utility and regulatory issues. Conduct independent hearing examinations, develop recommendations, and prepare reports to the Commission. Assist in drafting, developing, and implementing utility regulations and policies.

Assistant to the Executive Director/Complaint Officer, April 1997 to September 2001 Responsible for the overall administration and management of the St. Croix operations, including customer/utility relations. Compile and prepare written reports, maintain professional composure with both external and internal customers. Coordinate agency activities relative to Commission, Administration, Utilities and Consumers.

DEPARTMENT OF PLANNING & NATURAL RESOURCES

Associate Planner, Office of Comprehensive Planning, June 1988-April 1997 Worked with team of land use, community development planners & architects to review, analyze, and drafted major land-use studies and comprehensive long-range planning documents. Served with a team of planners to research, draft and publish a master plan designed to manage present and future land/water development and uses (actions and progress) for the Virgin Islands.

Banco Popular de Puerto Rico, Christiansted, St. Croix, U.S.V.I. Bank Officer, 1987-1988

Nancee's Leather Awl, Company Street, Christiansted, St. Croix, U.S.V.I. Assistant Manager, 1985-1987

University of the Virgin Islands, St. Croix, U.S.V.I. Administrative Assistant, 1982-1985

Virgin Islands Water and Power Authority, St. Thomas, U.S.V.I. Executive Assistant, 1979-1981

American International Group, Inc., 18 Maiden Lane, New York, NY Executive Secretary, Office of Employee Relations, 1976-1979

EDUCATION

Michigan State University, The Eli Broad Graduate School of Management Institute of Public Utilities, Annual Regulatory Studies Program, 1999

University of the Virgin Islands

Master of Public Administration, 1992

BA: Business Administration (Business Management), 1987

AA: Business Management, 1986

PROFESSIONAL MEMBERSHIPS

- Delta Sigma Theta Sorority, Inc.
- National Association of Regulatory Utility Commissioners
 - o Telecommunications Staff Subcommittee
 - o Consumer Affairs Staff Subcommittee
 - o International Relations Staff Subcommittee
- Business and Professional Women Organization
- St. Croix Chamber of C

REFERENCES ARE AVAILABLE UPON REQUEST