

**BILL NO. 35-0119**

**Thirty-Fifth Legislature of the Virgin Islands**

**August 22, 2023**

An Act amending title 19 Virgin Islands Code by adding a chapter 7A directing the Department of Health to develop and approve Mobile Integrated Healthcare Programs

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**PROPOSED BY:** Senator Marise C. James

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*Be it enacted by the Legislature of the Virgin Islands:*

**SECTION 1.** Title 19 Virgin Islands Code is amended by adding a chapter 7A to read as follows:

**“Chapter 7A. Mobile Integrated Healthcare Programs**

**§ 155. Definitions**

As used in this chapter:

(1) “Community paramedic” means an individual who:

(A) is licensed as a paramedic;

(B) meets the requirements for additional licensure as a community paramedic

under this chapter that may be required by the Commissioner of the Department;

1 (C) works within a designated MIH program under medical control as part of a  
2 community-based team of health and social services providers; and

3 (D) provides services to a patient who has been identified by the individual's  
4 treating physician as an individual for whom community paramedic services would  
5 likely:

6 (i) prevent admission to or allow discharge from a nursing facility;

7 (ii) prevent readmission to a hospital or nursing home; or

8 (iii) prevent injury and illness.

9 (2) "Emergency department avoidance or ED avoidance" means a component of an  
10 MIH program that, after primary ambulance response, assessment, and consultation with on-  
11 line medical direction, utilizes community paramedics with advanced training and nurse  
12 practitioners to manage the patient as an MIH patient in accordance with this chapter and  
13 Department guidelines.

14 (3) "Emergency medical services" or "EMS" means providing any of the following:

15 (A) emergency ambulance services or other services, including extrication and  
16 rescue services, utilized in serving an individual's need for immediate medical care to  
17 prevent loss of life or aggravation of physiological or psychological illness or injury; or

18 (B) transportation services, acute care, chronic condition services, disease  
19 management services, or other healthcare services provided as part of a MIH program.

20 (4) "Healthcare facility" means a licensed institution providing healthcare services or  
21 a healthcare setting, including, but not limited to, hospitals and other licensed inpatient centers,  
22 ambulatory, surgical or treatment centers, skilled nursing centers, residential treatment centers,

1 diagnostic, laboratory and imaging centers, and rehabilitation and other therapeutic health  
2 settings.

3 (5) “Healthcare personnel” or “personnel” means an individual or individuals employed  
4 by or affiliated with a healthcare provider, who provide direct patient care, to include, but is not  
5 limited to, community paramedics, EMS personnel, nurses, nurse practitioners, physician  
6 assistants, and social workers.

7 (6) “Healthcare provider” means a provider of medical, behavioral or health services,  
8 or any other person or organization that is paid for healthcare services delivery in the normal  
9 course of business, to include primary care providers, home care agencies, visiting nurse  
10 associations, or other in-home services. A visiting nurse association, also known as a visiting  
11 nurse agency or home healthcare agency or association, means any of various organizations  
12 that provide home healthcare and hospice services through a network of nurses, therapists,  
13 social workers, and other healthcare associates for patients who are housebound, recovering  
14 from an illness or injury, or are living with a disability or chronic condition.

15 (7) “Medical control” means the clinical oversight provided by a physician or existing  
16 primary care provider to all components of the MIH program, including medical direction,  
17 training, scope of practice, continuous quality assurance and improvement of healthcare delivery  
18 and clinical protocols.

19 (8) “Medical direction” means the authorization for treatment provided by a physician  
20 or existing primary care provider to healthcare personnel in accordance with clinical protocols,  
21 whether on-line through direct communication, or telecommunication, or off-line through  
22 standing orders.

1 (9) "Scope of practice" mean the procedures, actions, activities, and processes that  
2 healthcare personnel are permitted to undertake in keeping with the terms of their professional  
3 license and is limited to that which the law allows for the specific education, experience, and  
4 demonstrated competency.

5 **"§ 156. Development and approval of mobile integrated healthcare programs**

6 (a) Mobile Integrated Healthcare ("MIH") means patient-centered care delivered in a  
7 patient's home or in a mobile environment that focuses on improving patient outcomes by  
8 integrating the larger spectrum of community healthcare and technology.

9 (b) MIH components include traditional emergency medical services ("EMS")  
10 response, community paramedics, physician assistants, nurse practitioners, community health  
11 workers, social workers, mental health providers, 911 nurse triage lines, public safety,  
12 telemedicine, and alternate destination or emergency room diversion.

13 (c) A Department-approved MIH program, including MIH programs with an emergency  
14 department avoidance component, that utilizes healthcare personnel to deliver healthcare services  
15 to patients in an out-of-hospital environment in coordination with healthcare facilities or  
16 healthcare providers may provide healthcare services such as chronic disease management,  
17 dental care, behavioral health, maternal and infant health, preventative care, post-discharge follow-  
18 up visits, or transport or referral to facilities other than a hospital emergency department.

19 (d) The Virgin Islands Department of Health ("Department") shall develop and approve  
20 mobile integrated healthcare programs consistent with its role as the territorial lead agency for  
21 healthcare-related services. In so doing, the Department shall consider the following:

22 (1) the type of healthcare that can be provided under the program;

1           (2) the training, educational, and certification requirements for community  
2 paramedics and other healthcare personnel in providing services under the program;

3           (3) the degree of oversight, reporting, and enforcement needed for the program;

4           (4) relevant standards and criteria developed or adopted by nationally recognized  
5 agencies or organizations; and

6           (5) the recommendations of interested stakeholders.

7           (e) The Department, pursuant to its mandate under 3 V.I.C. § 418(a) and its  
8 responsibility under 3 V.I.C. § 418(a)(11), and its licensing and certification authority under  
9 chapter 15 of this title, shall establish or approve MIH programs that meet the following criteria:

10           (1) provide pre-hospital and post-hospital services as a coordinated continuum  
11 of care that fully supports the patient's medical needs;

12           (2) address gaps in service delivery and prevent unnecessary hospitalizations, or  
13 other harmful and wasteful resource delivery;

14           (3) focus on partnerships through contracts or otherwise between healthcare  
15 providers and healthcare facilities, as defined in this chapter, respectively, that promote  
16 coordination and utilization of existing personnel and resources without duplication of  
17 services;

18           (4) adhere to clinical standards and protocols adopted by the Department to  
19 ensure that MIH healthcare providers employed by healthcare facilities provide  
20 healthcare services or treatment within their scope of practice;

1           (5) dispatch only those community paramedics or other healthcare providers  
2 employed by a healthcare facility who have—received appropriate training and  
3 demonstrate competency in the MIH clinical protocols;

4           (6) meet appropriate standards related to capacity, location, personnel, and  
5 equipment;

6           (7) provide access to qualified medical control and medical direction;

7           (8) provide a secure and effective medical communication subsystem linkage for  
8 online medical direction;

9           (9) have an activated 911 system to ensure that if an MIH program patient  
10 experiences a medical emergency during an MIH visit there will be a rapid response by  
11 emergency services;

12           (10) ensure compliance with all territorial and federal privacy requirements  
13 regarding patient medical records and other individually identified patient health  
14 information; and

15           (11) ensure that healthcare providers operating MIH programs collect and  
16 maintain data of mobile integrated health services, including statistics on mortality and  
17 morbidity; the information needed to review access, availability, quality, cost, and third-  
18 party reimbursement for the services; and coordinate and perform the data collection in  
19 conjunction with other data-collection activities.

20           (f) In addition, the Department shall examine how 911 triage assessment tools may be  
21 incorporated into MIH, with the objective of enhancing the efficiency and effectiveness of MIH  
22 programs.

1     **§ 157. Mobile Integrated Healthcare Revolving Fund**

2           (a) There is established a separate and distinct fund within the Treasury of the  
3 Government of the Virgin Islands, the Mobile Integrated Healthcare Revolving Fund (“the  
4 Fund”). The Fund is established to fund the development, implementation, and services of the  
5 mobile integrated healthcare program within the Department of Health. The Commissioner of  
6 Finance shall maintain and provide for the administration of the Fund.

7           (b) The Fund consists of all sums appropriated to it from time to time by the Legislature  
8 of the Virgin Islands, federal monies, public and private grants, donations, gifts, and bequests  
9 of all money made to the Fund.

10          (c) The Commissioner of Finance shall disburse monies deposited into the Fund upon  
11 warrant of the Commissioner of Health. Monies in the Fund must be used solely for the benefit  
12 of the mobile integrated healthcare program, including administrative expenses, personnel  
13 expenses, equipment costs, and all reasonable direct and indirect costs required to implement  
14 and support the program.

15          (d) The Commissioner of Finance shall maintain a record of all monies deposited into  
16 and disbursed from the Fund and shall report the status of the Fund annually to the Governor,  
17 the Legislature, and the Commissioner of Health,

18           **SECTION 2.** Not later than 120 days after the effective date of this act, the  
19 Commissioner of the Virgin Islands Department of Health shall adopt regulations to implement  
20 and administer mobile integrated healthcare programs, licensing and certification, medical  
21 protocols and guidelines, Health Insurance Portability and Accountability Act of 1996

1 compliance, reimbursement and billing, quality assurance and performance metrics, and  
2 collaborative agreements.

3 **BILL SUMMARY**

4 This bill mandates that the Virgin Islands Department of Health establish mobile  
5 integrated healthcare programs and provides the criteria that must be considered in establishing  
6 various models of the MIH program. It also defines important terms in the chapter. The bill  
7 establishes the Mobile Integrated Healthcare Revolving Fund and requires the monies in that  
8 Fund to be used solely for the Department of Health's mobile integrated healthcare program.  
9 Finally, the bill mandates that the Commissioner of Health promulgate regulations to  
10 administer the chapter.

11 **BR23-0253/August 2, 2023/SLR**