

35^{TH} LEGISLATURE OF THE VIRGIN ISLANDS COMMITTEE ON GOVERNMENT OPERATIONS & CONSUMER PROTECTION THE HONORABLE CARLA J. JOSEPH

35-0236
TESTIMONY

JULIEN E. HENLEY SR.

TERRITORIAL ADA COORDINATOR MAY 20, 2024

BILL 35-0236 PRESENTATION OFFICE OF THE GOVERNOR Submitted by: Julien E. Henley Sr. Territorial ADA Coordinator

- 1 Good Day, Honorable Chairwoman Carla J. Joseph., members of the Committee on Government
- 2 Operations & Consumer Protection, other Senators present, my fellow testifiers, and to the
- 3 listening and viewing audience. I am Julien E. Henley Sr., Territorial ADA (Americans with
- 4 Disabilities Act) Coordinator for the Government of the Virgin Islands, and I am here today at
- 5 your request to testify on Bill 35-0236; An Act amending title 3 Virgin Islands Code adding a new
- 6 chapter 33A to enact the "21st Century Integrated Digital Experience Act (IDEA)" to improve
- 7 governmental agency digital services, and for other purposes.
- 8 I thank Senator Carrión for bringing forward bill and including my input in this local version of
- 9 the federal law, which allows for citizens with certain disabilities both locally and abroad to have
- access to our records and services. As we are mindful that such a door can only be unlocked
- through the key of ADA-accessible websites, this initiative aligns perfectly with the goals of the
- 12 Bryan-Roach Administration, where our Governor continues to emphasize the importance of
- improving our digital footprint as a government for the benefit of our people and partners,
- wherever they are in the world.
- 15 The responsibility to ensure accessible services and communications falls under both Titles II and
- 16 IV of the ADA, the former requiring our local government to give people with disabilities an equal
- 17 opportunity to benefit from all programs, services, and activities, and the latter requiring
- 18 individuals with disabilities to have access to effective communication comparable to those
- without disabilities. For example, we will be creating opportunities for persons who have low
- vision or are blind to effectively receive communications via large print and e-readers on our
- 21 government agency websites.

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- 22 In 2021, the Governor's ADA Coordinator Office partnered with FEMA to conduct several
- 23 sessions that covered creating accessible electronic posts for over a period of several months. In
- 24 attendance were the Government of the Virgin Islands' Public Information Officers (PIOs),
- employed and contracted Information Technology (IT) Officers, Human Resources Officers, and
- Bureau of Information Technology (BIT) employees, as we covered the mandated Section 508
- 27 topics:
- Section 508: What it is & Why it is Important
- Website Compliance Overview
- Remediating PDF Documents for 508 Compliance
- Creating Accessible Microsoft Word Documents
- Creating Accessible Microsoft Power Point Presentations
- Creating Accessible Microsoft Outlook Email
- Creating Accessible Microsoft Excel Spreadsheets
- 35 The next step is for us to work with all departments and agencies to set new standards for the GVI
- and our contracted website partners.
- 37 Over the years the federal government has introduced several amendments directly tied to Title IV
- 38 of the ADA and Section 508 of the Rehabilitation Act to ensure that the required accommodations
- 39 for protected individuals in need include modernized solutions that improve accessibility without
- discouraging technological advancements. Thus today, people who are blind may now use a free
- 41 mobile currency reader that identifies and counts which bill they are paying with, along with the
- 42 amount of change they are receiving. They may also read our local daily newspapers with their e-
- reader technology, like volunteer-sourced "Be My Eye" and now "Be My AI," both which provide
- 44 free human text-to-voice services. Because there are so many options for technological assistive
- 45 devices, standards should be set that will allow us to confidently implement impactful
- improvements within our websites.
- 47 I would like to thank you for this opportunity to share my presentation; I am available to
- answer any questions you may have.