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December 12, 2023

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Vernice M. Gumbs Acting Executive Director

The Honorable Carla J. Joseph, Chair Committee on Government Operations, Veterans Affairs & Consumer Protection 35Th Legislature of the Virgin Islands St. Thomas, USVI 00831

Dear Senator Joseph,

I am in receipt of your communication to me, dated December 1, 2023, requesting the following Documents/information:

1. Status of promulgated rules and regulations of the Board as well as policies ratified by the board:

Please note that on February 11, 2010, the Virgin Islands Taxi Cab Commission (VITCC) prepared and sent the Rules and Regulations Handbook to Assistant Attorney General Richard Davis, Esq. as well as hand delivered the same to Honorable John P. deJongh, Jr. for promulgation. Seeing no evidence of such, the same was sent to the Honorable Albert Bryan, Jr. on November 2, 2023, by VITCC Director Vernice Gumbs. To date, the Board has received no feedback. I have attached the following:

- Letter to Assistant Attorney General Richard Davis, Esq. by then Executive Director Judith Wheatley, Director, 2/2010
- Rules and Regulations Handbook to be promulgated as approved by Mr. Ulric Pilgrim, Chairman of the Board in 2010
- Letter to Honorable Governor Bryan by Executive Director Vernice Gumbs advising of the Rules and Regulations Handbook and seeking promulgation on 11/3/2023.

2. Current agency challenges and plan of action to resolve challenges:

The lack of technological infrastructure that would allow us to provide services to our customers in real time.
The Agency has received quotes from three (3) different companies and on the recommendation of Director Vernice Gumbs, the Board has

approved Omni Systems LLC as the company to bring this to fruition. However, without funding, this will not be possible.

- Recruitment of Taxi Enforcement Officers –
- Administrative support staff needed
 - a. Assistant Executive Director St. Croix District
 - b. Fiscal/Human Resources Officer/Coordinator
 - c. Chief of Enforcement
 - d. Administrative Enforcement Coordinator
 - e. Taxi Inspectors/Enforcement Officers (8 additional needed 4 on STT/STJ and 4 on STX)

VITCC is in dire need of employees in various areas, however, with the lack of funds, we are unable to hire. Since the submission of the FY2023-2024 Budget we have lost two (2) employees. We are now down to one Office employee on St. Croix, two (2) Officers on St. Thomas, one Collector on St. Thomas and the Executive Director on St. Thomas.

• Lack of Quorum by the Board

Email and verbal communication were had with Deputy Chief of Staff Keven Rodriquez, Policy Advisor to the Governor on Boards and Commission, Toya Malone. The Board has provided names of persons that are interested in serving to no avail. Mr. Malone requested a listing of the current and past Board members which was provided. Also, a conversation was had with Governor Bryan and an email was sent in reference to this. The Board needs its full complement of members, that being nine (9) as we continue to struggle to hold a quorum of five (5).

With the above information provided, I trust I have addressed your inquiry. However, if there is further concern, please contact me at your earliest convenience.

Respectfully.

Loretta Lloyd

Chairperson, VITCC

Cc: Elizabeth Hansen Watley – Vice Chair

Myrna S. George – Board Secretary

Vernice Gumbs – Executive Director, VITCC

Vincent George – Member

Franklin Brathwaite – Member

Camille Paris, Jr. - Member

Sweeny Toussaint, Jr. - Member

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