

COMMITTEE ON GOVERNMENT SERVICES,
CONSUMER AND VETERANS' AFFAIRS

BILL NO. 31-0335

Thirty first Legislature of the Virgin Islands

March 23, 2016

An Act amending Title 23 Virgin Islands Code, chapter 10, subchapter IV relating to the establishment of a 311 system to provide access to non-emergency services and for other related purposes

PROPOSED BY: Senator Novelle E. Francis, Jr.

1 *Be it enacted by the Legislature of the Virgin Islands:*

2 **SECTION 1.** Title 23 Virgin Islands Code, chapter 10, subchapter IV is amended in the
3 following instances:

4 (a) Section 1071 is amended as follows:

5 (1) In subsections (c) and (d), by inserting “, and non-emergency services”
6 after “services”;

7 (2) In subsection (e) in the first sentence, by inserting “and 311” after the first
8 occurrence of “911”, by inserting “and non-emergency” after the first occurrence of
9 “emergency”, by inserting “or non-emergency 311” after the second occurrence of “911”,
10 and in the second sentence, by inserting “or 311” after “911”;

1 (3) In subsections (f), (g) and (h) by inserting “or non-emergency” after each
2 occurrence of “emergency”; and

3 (4) A new subsection (b) is inserted to read as follows:

4 “(b) “311 Service” means the telecommunication system that provides the
5 user of the public telephone system the ability to reach a public safety answering
6 point by dialing the digits, “3-1-1”.”

7 (5) The affected subsections are redesignated accordingly.

8 (b) Section 1072 is amended as follows:

9 (1) In the first sentence by inserting “and 311” after both occurrences of
10 “911”, and by striking “system” and inserting “systems”; and

11 (2) In the second sentence by striking “a” and inserting “and 311” after “911”,
12 and by striking “call is” and inserting “calls are”.

13 (c) Insert section 1073a. to read as follows:

14 “§1073a. (a) Services included in 311 system. Every 311 system must be
15 capable of transmitting requests for non-emergency services, such as an incident that
16 does not involve a crime in progress or do not pose an imminent threat to life, bodily
17 injury or major property damage or loss, or does not require the immediate dispatch of a
18 police unit, to a public safety agency or other government agencies that provide the
19 requested service at the place where the call originates. Information on shelters, pick-up
20 locations for sandbags, flood zones, road and building closures, public advisories and
21 announcements, garbage disposal sites and other non-emergency services may be
22 provided by the 311 system.

